

## **SCRUTINY BOARD (ADULT SOCIAL SERVICES, PUBLIC HEALTH, NHS)**

**WEDNESDAY, 27TH JANUARY, 2016**

**PRESENT:** Councillor P Gruen in the Chair

Councillors C Anderson, B Flynn,  
A Hussain, G Hussain, S Lay, C Macniven,  
B Selby, A Smart, E Taylor and S Varley

### **85 Late Items**

The following late / supplementary information was submitted to the Board:

- Agenda item 11 – Care Quality Commission Inspection Outcomes – Appendix 1
- Agenda item 14 – Joint Health and Wellbeing Strategy (2016-2021) – Draft response

The above information was not available at the time of agenda despatch, but was subsequently made available on the Council's website.

### **86 Declaration of Disclosable Pecuniary Interests**

There were no disclosable pecuniary interests declared to the meeting, however Councillor G Hussain drew the Board's attention to the fact that two close family members were employees within the local NHS.

### **87 Apologies for Absence and Notification of Substitutes**

Apologies for absence were submitted by Co-opted Members, Dr John Beal (Healthwatch Leeds) and Mr Richard Taylor (Healthwatch Leeds).

### **88 Minutes - 22 December 2015**

**RESOLVED** – That the minutes of the meeting held on 22 December 2015 be approved as a correct record.

### **89 Matters arising from the minutes**

#### **Minute No. 77 – Chair's Update**

The Board was advised about a planned Care Quality Commission (CQC) inspection of Harrogate Hospital. The Chair highlighted potential issues in relation to Cancer Wait times and the timeliness of referrals.

## **Minute No. 78 – Safeguarding Adults Board Annual Report 2014/15 and Business Plan 2015/16**

The Chair advised he was due to meet with Richard Jones, Chair of Leeds Safeguarding Adults Board on 17 February 2016 for a general discussion, including an update around appropriate representation of BME communities within the membership of the Leeds Safeguarding Adults Board. It was noted that the Scrutiny Board had recommended co-option of appropriate representatives as an immediate, interim measure.

## **Minute No. 81 – Third Sector Involvement in the provision of Health and Social Care service in Leeds**

In relation to a suggestion that other relevant third sector organisations be invited to contribute to the Board's discussion, Councillor Macniven agreed to follow this up and report back to the Board.

### **90 Minutes of Health and Wellbeing Board - 12 January 2016**

**RESOLVED** – That the minutes of the Health and Wellbeing Board meeting held on 12 January 2016, be noted.

### **91 Minutes of Executive Board - 16 December 2015**

**RESOLVED** – That the minutes of the Executive Board meeting held on 16 December 2015, be noted.

### **92 Chair's Update**

The Chair provided a verbal update on scrutiny activity since the December Board meeting.

The following updates were provided in relation to recent meetings that had taken place:

- Quality Accounts preparation meeting (hosted by Healthwatch Leeds)
- Yorkshire Ambulance Service – future engagement work around its longer-term strategy.
- Tom Riordan, Chief Executive – meeting in his role as Chair of Health and Social Care Partnership Executive.
- Wakefield Scrutiny Committee – discussions about Yorkshire Ambulance Service and Care Quality Commission (CQC) inspection and action plan.
- Working group meeting to consider Dental Care for People with HIV – Chair unable to attend, but Councillor Macniven was in attendance. Some concerns in relation to adequacy of treatment.

Other issues identified as follows:

- A request for scrutiny had been submitted in relation to The Green residential care home. The Board agreed to meet as a working group to consider the issues that had been raised.
- Co-commissioning update – information circulated to the Board.
- Proposed changes to Huddersfield and Calderdale Accident and Emergency services – proposal to only retain one Accident and Emergency service at Halifax. The Board sought assurance from Leeds Teaching Hospital Trust about its engagement in responding to the proposals, particularly in terms of any likely impact on Leeds.
- CQC was seeking views on its revised (5-year) strategy. The Board agreed to setup a working group to discuss the details and submit a response. The consultation was open until 14 March 2016.
- Leeds and York Partnership NHS Foundation Trust (LYPFT) was seeking views on proposals to change its name to Leeds Partnership NHS Foundation Trust. Views were sought by 8 February 2016. The Board suggested that the change of name should be more reflective of the work undertaken by the Trust.

**RESOLVED** – That the Chair’s update be noted.

### **93 Care Quality Commission (CQC) - Inspection Outcomes**

The Head of Scrutiny and Member Development submitted a report which provided details of recently reported Care Quality Commission (CQC) inspection outcomes for health and social care providers across Leeds.

A summary of recent CQC inspection reports was submitted to the Board as late information.

The Board emphasised the importance of being kept informed about providers that had been rated as ‘inadequate’ or where significant concerns had been identified.

**RESOLVED** – That the contents of the report be noted.

### **94 Waterloo Manor Independent Hospital**

The Head of Scrutiny and Member Development submitted a report which provided the Board with further details in relation to Waterloo Manor Independent Hospital.

The following information was appended to the report:

- Waterloo Manor Hospital – Action Plan post CQC inspection on 11 February 2015
- Copy of letter dated 14 January 2016 from Deputy Director of Nursing and Quality to Group Operations Director at Inmind Healthcare Group

- Copy of report dated 14 January 2016 from Hospital Director at Waterloo Manor Hospital to Scrutiny Board (Adult Social Services, Public Health, NHS)
- Inmind Healthcare Group – SMART action plan toolkit
- Copy of report dated 18 January 2016 from Chief Executive of Healthwatch Leeds in relation to Waterloo Manor Independent Hospital.

The following were in attendance:

- Ged McCann (Senior Supplier Manager) – Specialised Commissioning Group, NHS England (North)
- Max Naismith (Head of Service (Specialist Services)) – Adult Social Services, Leeds City Council
- Albert Chelliah (Group Operations Director) – Inmind Healthcare Group
- David Ramage (Hospital Director (Waterloo Manor Independent Hospital)) – Inmind Healthcare Group
- Allan Bailey (Head of Compliance) – Inmind Healthcare Group
- Jane Williams (Senior Commissioning Manager (Mental Health)) – Leeds CCGs
- Alison Kenyon (Associate Director) – Leeds and York Partnership NHS Foundation Trust.

The key areas of discussion were:

- Some initial concerns about safeguarding and the extent to which this had been addressed by the provider, particularly in relation to training. The Board was advised that an intensive monitoring and training programme was now in place.
- Confirmation of specialist support and guidance in relation to safeguarding. Also, the Board was advised that a designated lead for safeguarding had recently been appointed.
- An update on organisational change and regular Board and Compliance meetings to address issues.
- Confirmation of regular meetings and dialogue with staff.
- More rigorous interviewing of staff, particularly in terms of emphasising the importance of key values.
- Involvement of patients at meetings and as part of the interview process.
- Extensive work undertaken to develop the action plan, compliance and governance arrangements.
- Significant concern that the CQC had not yet published a further inspection report, following its inspection of Waterloo Manor in August 2015. The provider (Inmind Healthcare Group) was concerned that the latest available report did not reflect recent improvements that had been made.
- A suggestion that the Board be provided with an opportunity to visit Waterloo Manor to review the services and care provided.

At the conclusion of the discussion, the Chair reminded the Board that the CQC had not been present for the previous discussion around Waterloo Manor in September 2015 and expressed significant dissatisfaction that the CQC had not been represented at the meeting, despite repeated requests to secure attendance. The Board endorsed and supported the comments made.

**RESOLVED –**

- (a) That the report and appendices be noted
- (b) That the Board be provided with an opportunity to visit Waterloo Manor to review progress.

**95 Inquiry into Primary Care**

The Head of Scrutiny and Member Development submitted a report which introduced further information in relation to the Board's inquiry regarding Primary Care.

The following information was appended to the report:

- Community Pharmacy West Yorkshire – Three Year Strategy (January 2015).

The following were in attendance:

- Robbie Turner (Chief Executive) Community Pharmacy West Yorkshire.

The key areas of discussion were:

- Concern about a proposed reduction in funding resulting in fewer pharmacies across Leeds.
- Development and rolling out of Pharmacy First Services and building up the public's ability to care for themselves.
- Concern about waiting times for repeat prescriptions. The Board was advised that work was being undertaken to address this.
- Development of innovative solutions through joint working with the Urgent and Emergency Care Vanguard and Academic Health Service Network.

**RESOLVED –** That the contents of the report be noted.

(Councillor A Hussain arrived at 3.25pm and Councillor S Lay at 3.40pm, during the consideration of this item.)

**96 Joint Health and Wellbeing Strategy (2016-2021) - engagement response**

The Head of Scrutiny and Member Development submitted a report which presented a draft response to the recent engagement around the Joint Health and Wellbeing Strategy (2016-2021).

Minutes approved as a correct record  
at the meeting held on Tuesday, 16th February, 2016

**RESOLVED –**

- (a) That the report and appendices be noted
- (b) That the Board's response to the recent engagement around the Joint Health and Wellbeing Strategy (2016-2021), be approved.

**97 Change to the service provider at Shakespeare Medical Practice and the Walk-in Centre within the Burmantofts Health Centre**

The Head of Scrutiny and Member Development submitted a report regarding proposed changes to the service provider at Shakespeare Medical Practice and the Walk-in Centre within the Burmantofts Health Centre.

The following information was appended to the report:

- Stakeholder briefing provided by NHS England, dated 7 January 2016.

**RESOLVED –** That the report and appendices be noted.

**98 Children's Emotional and Mental Health**

The Head of Scrutiny and Member Development submitted a report which presented information in relation to the provision of services aimed to support Children's Emotional and Mental Health in Leeds.

The following information was appended to the report:

- Scrutiny Board Inquiry into the provision of emotional wellbeing and mental health support services for children and young people in Leeds – Summary of desired outcomes and recommendations
- Copy of report to Scrutiny Board (Adult Social Services, Public Health, NHS): The Local Transformation Plan for Children and Young People's Emotional and Mental Health and Wellbeing (January 2016).

The following were in attendance:

- Matt Ward (Chief Operating Officer) – Leeds South and East Clinical Commissioning Group
- Ruth Gordon (Project Manager (Children and Maternity Services and Community Services) – Leeds Clinical Commissioning Groups
- Sam Prince (Executive Director of Operations) – Leeds Community Healthcare Trust
- Nick Wood, General Manager (Children's Services) – Leeds Community Healthcare NHS Trust

Councillor Sue Bentley was also in attendance for this item in her capacity as Chair of Scrutiny Board (Children's Services).

The key areas of discussion were:

- Concern about the waiting time for children to be assessed for autism.
- Concern about the lack of capacity to deliver support and undertake assessments.
- Concern about a longer term financial stability of services and the associated impact of this on services, in part due to the potential reduction in funding for / from school clusters.
- Concern about the lack of preventative work being undertaken.
- Significant concern about the availability of information regarding the number and location of autism assessments undertaken.
- Concern about the lack of patient and public involvement, and engagement with the Scrutiny Board around the commissioning of additional capacity outside of Leeds.
- A suggestion that the Board regularly reviews progress against the Local Transformation Plan presented at the meeting.

**RESOLVED –**

- (a) That the report and appendices be noted.
- (b) That the Board receives and considers a recovery plan for autism assessments and services at a future meeting in the current municipal year.
- (c) That the Board regularly reviews progress against the Local Transformation Plan as part of its work schedule for 2016/17.

(Councillor S Varley left the meeting at 4.05pm during the consideration of this item.)

**99 Work Schedule (January 2016)**

The Head of Scrutiny and Member Development submitted a report which invited Members to consider the Board's work schedule for the 2015/16 municipal year.

The following updates were noted:

- February Board meeting likely to include details of recovery plan in place for autism, information regarding cancer outcomes, and further work around third sector involvement.
- Draft report to be submitted regarding changes to Leeds Community Healthcare.
- Working groups to be setup regarding the CQC and The Green Residential Care Home.
- Arrangements to be made regarding proposed visit to Waterloo Manor.

**RESOLVED –** That subject to any on-going scheduling decisions, the Board's work schedule be approved.

**100 Date and Time of Next Meeting**

Tuesday, 16 February, 2016 at 1.30pm (pre-meeting for all Board Members at 1.00pm)

(The meeting concluded at 4.45pm.)